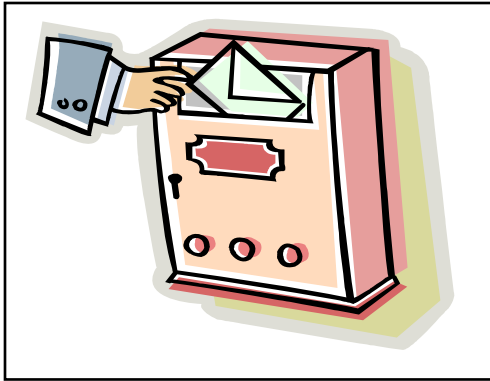


FCTC

Farmers Cooperative Telephone Company

Quarterly Newsletter

December 2008



REMINDER: For your convenience, if you need to make a payment after hours or on weekends, we have a drop box located at our office at 332 Main Street, Dysart, on the left-hand side of the front door.

We also offer auto withdraw from checking, savings or a credit card. You will still receive your bill on the 20th of each month with the dollar amount withdrawn on the 28th.



Having trouble connecting to the Internet???

Give our tech support a call at **476-3282**.

They are available 24 hours a day, 7 days a week. This service works best if you call the above number and leave your name and a phone number where you can be reached. They will call you back usually within 20 minutes. They will help you trouble shoot any Internet issues you may be having. If they feel it is a problem on our end they will let us know and we will send one of our technicians out to further trouble shoot.

This is a free service available to you and is the first step in solving any Internet issues you may be having.

24 Hour Tech Support

(319) 476-3282

Happy Holidays from FCTC!!
Our office will be closing at noon on Wed., Dec. 24. We will be closed on Thursday Dec. 25 & Thursday, Jan. 1, 2009.

The 2009 directories will be coming out in March. If any changes or additions need to be made, please contact our office.



Block Telemarketers:
1-888-382-1222
from your home phone
or
www.donotcall.gov





Meet our staff:
Front L to R: Stefanie Lorenzen, Jennifer Kokesh, Bonnie Wardenburg.
Back: Glen Sailsbury, Mark Harvey, Don Callahan



FCTC provides local telephone service, I wireless cellular service, CATV, Internet & DSL to the Clutier & Dysart area. Wireless DSL is provided to northern Tama and Southern Blackhawk counties.

(319)476-7800

332 Main Street
P.O. Box 280
Dysart, IA 52224

www.fctc.coop

Business Office Hours
Monday to Friday
8 a.m. to Noon
1:00 p.m. to 5:00 p.m.

General Manager
Mark Harvey

Office Manager
Bonnie Wardenburg

Office Assistants
Stefanie Lorenzen
Jennifer Kokesh

Plant Manager
Don Callahan

Technician
Glen Sailsbury

Board of Directors
Terry Trunck
George Hayek
Kevin Eikamp
Bob Gumbert
Wade Wilson
Mike Harvey
Lyle Sienknecht

IMPORTANT INFORMATION REGARDING YOUR TV SERVICE:

After February 17, 2009, a television receiver with only an analog broadcast tuner will require a converter box to receive full power over-the-air broadcasts with an antenna because of the Nation's transition to digital broadcasting. Analog only TVs should continue to work to receive low power, Class A or translator television stations and with cable and satellite TV services, gaming consoles, VCRs, DVD players and similar products. The transition should have no impact on your access to cable or satellite TV service.

If you have digital TV service from Farmers Cooperative Telephone Company, there is nothing for you to do.

Analog-only television sets not connected to a cable or satellite TV service may require additional equipment (such as a digital-to-analog converter box) or may need to be replaced.

Information about the DTV transition is available from <http://www.dtv.gov/> or from this company at 319-476-7800 and <http://www.fctc.coop/> and from <http://www.dtv2009.gov/> or 1-888-DTV-2009 for information about subsidized coupons for digital-to-analog converter boxes. You may also call us at 476-7800

